

MASTER TRAINER

Chase McMillan

Chase McMillan brings more than seven years of experience in the organizational development and training industry to the VitalSmarts Facilitator Faculty. Specializing in organization effectiveness, training development, and research, Chase helps individuals, teams, and organizations increase organizational effectiveness, achieve bottom-line results, and become measurably more vital.



Notable Clients:

- Abbott Labs
- Pizza Hut
- American Institute of Chemical Engineers
- Johnson and Johnson
- Mass Mutual
- The United Way

Master Trainer

Chase is a Master Certified Trainer in Crucial Conversations® Training. His training style is characterized by an interactive approach and charismatic delivery that engages audiences, equips individuals with powerful ideas and skills, and helps teams achieve hard-hitting results in the areas where they need them the most.

Chase's background in training development gives him a unique insight into group facilitation and training design. Having worked internationally with organizations from the Philippines to Kenya, Chase has gained rich experience in working with diverse audiences and addressing a variety of business needs.

Dynamic Speaker

In addition to his experience as a consultant and trainer, Chase is a skilled presenter, specializing on the topic of Crucial Conversations. Chase speaks to audiences ranging from small non-profit firms to large association meetings, such as the American Institute of Chemical Engineers. Chase's extensive research in areas such as healthcare, workplace safety, and education give him deep insight into how to help organizations become measurably more effective.

Research and Training Expert

As Manager of Research and Development at VitalSmarts, Chase has been instrumental in conducting, writing, and distributing VitalSmarts cutting-edge research studies on the role crucial conversations play in healthcare, workplace safety, and education.

Chase has worked extensively with the authors and founders of VitalSmarts to develop the company's intellectual property. He has also assisted the company's product development team to enhance their current award-winning training programs and develop their latest training products: Influencer Training® and Change Anything™ Training.

In addition to working with VitalSmarts, Chase has consulted on training process design and implementation for clients around the world, including the Academy for Creating Enterprise in the Philippines, the Yehu Microfinance Bank in Kenya, and the Wasatch Adventure Consultants in the United States.

Education

Chase received his bachelor's degree from Brigham Young University, where he was the president of the BYU Best Buddies program—a mentoring program for people with intellectual disabilities.